

Q.P. Code : 60556

**First Semester M.Com. Degree Examination,
January/February 2020**

(CBCS Scheme)

Commerce

Paper 1.6 — HUMAN RESOURCE MANAGEMENT

Time : 3 Hours]

[Max. Marks : 70

SECTION - A

1. Answer any **SEVEN** sub-questions from the following. Each question carries **2** marks : **(7 × 2 = 14)**
- (a) What is HR Audit?
 - (b) Mention any four causes of Industrial Accidents.
 - (c) What is Collective Bargaining?
 - (d) Who are Head Hunters?
 - (e) Give the meaning of Human Resource Planning.
 - (f) Mention the objectives of HRM.
 - (g) What is Job Specification?
 - (h) Define Job Evaluation.
 - (i) What is workplace harassment?
 - (j) What are Industrial Disputes?

SECTION - B

Answer any **FOUR** questions from the following. Each question carries **5** marks : **(4 × 5 = 20)**

- 2. Briefly explain the ways of Participative Management.
- 3. Discuss in brief the problems of rating in performance appraisal.
- 4. Explain in brief the process of HR audit.

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5. Give a brief note on methods of Job Evaluation.
6. Briefly explain the new challenges of HRM.
7. Discuss the HR ethical issues.

SECTION - C

Answer any **THREE** questions from the following. Each question carries **12** marks : **(3 × 12 = 36)**

8. Explain the functions of HRM.
 9. Describe the various methods of Training.
 10. Outline the symptoms and effects of Work Stress and measures to overcome stress.
 11. Explain the types and approaches to Labour Welfare.
 12. What is Selection? Outline the employee selection process in detail.
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